The Oral Communication Center at UMD provides oral communication peer consulting services to UMD students enrolled in courses in which oral communication competence is priority.

**Our Mission**

The Oral Communication Center at UMD provides oral communication peer consulting services to UMD students enrolled in courses in which oral communication competence is priority.

**Our Vision**

To provide high quality consulting in the art of oral communication, and to conduct research that continually advances best practices in the filed. We aim to give our clients the tools to be outstanding speakers and listeners, from planning to practice.

**Services offered**

- Speech practice, recording, and feedback from a trained peer
- Detailed outline preparation
- Graphic support for presentations
- Hands-on communication workshops
- Speaking assignment bootcamps

**Workshop Series**

- Speaking Anxiety
- Listening
- Persuasive Arguments
- Voice & Diction
- Informational Interview
- Storytelling
- Humor

**Get Involved**

To become a peer consultant, students can register for COMM398C: Peer Consulting in Oral Communication.

For more info contact: oralcommcenter.umd.edu

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Visit our website for more info!

UMDOCC.WIX.COM/BLOG
A 2010 survey by Hart Research Associates found that “89% of executives of companies look for the ability to communicate effectively—orally and in writing”

_Association of American Colleges and University (AACU, 2010)_

### Communication in the Workplace

Among the top 10 skills employers most want from college graduates is the ability to communicate verbally with people inside and outside the organization.

_The National Association of Colleges and Employers (NACE, 2015)_

| Oral communication | Listening skills | Written communication | Presentation skills | Adaptability | Integrity | Ability to value opinions of others | Drive | Cross-cultural sensitivity | Ability to follow a leader | Quantitative analysis | Qualitative analysis | Negotiation skills | Core business knowledge | Innovation and creativity | Ability to inspire others | Strategic vision | Delegation skills | Specific language skills | Managing decision-making process | Managing task environment | Managing strategy and innovation | Managing human capital | Managing administrative activities |
|-------------------|-----------------|-----------------------|--------------------|--------------|---------|----------------------------------|------|-----------------------------|-----------------|---------------------|-------------------|-------------------|----------------|---------------------|---------------------|---------------------|----------------|-------------------|----------------|--------------------------------|----------------|
| Low                | Medium          | High                  | Medium             | High         | High    | Low                              | Low  | Medium                      | Medium          | Medium             | Medium            | Medium           | High              | Low                | Low                | Medium             | Medium             | Medium           | Medium             |

**SKILLS COMPANIES DEMAND IN NEW GRADUATE BUSINESS SCHOOL HIRES**

_Based on a Standardized Measure of Required Skill Proficiency_

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**OCC McKeldin**

Due to high demand, the OCC is now pleased to provide peer-consulting services at McKeldin Library.

**Walk-in Hours**

- Rm. 2117 Skinner: M-W, F…1 to 3 PM
- Rm. 0105 Skinner: Th…1 to 3 PM
- Rm. 2111 McKeldin: M-W…5 to 8 PM

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**Oral Communication Center**

2117 Skinner Building &
2113 McKeldin Library
College Park, MD 20742

Phone: 301-405-3137
Email: oralcommcenter@umd.edu