I ❤ Terp Families
www.terpfamily.umd.edu
Hi honey, we haven't heard from you in a while. Are you ok?
Hi honey, we haven't heard from you in a while. Are you ok?

Yep
We support parents and family members in student success!

Our goal is to offer support to you and provide you with the information you need so you can be a good resource for your student.
OVERVIEW OF SERVICES

SINGLE POINT OF CONTACT for PARENTS/FAMILIES

Helpline: 301.314.8429
Email: terpfamily@umd.edu
Website: www.terpfamily.umd.edu
Facebook: facebook.com/terpfamily
Twitter: @TerpFamily

Monthly newsletter: eConnection

Handbook: Terrapin Guide

Emergency communications

Family Weekend: October 13 – 15, 2017
Registration opens August 15!

Maryland Parent & Family Association
Parent/Family Advisory Council
IT’S A PROCESS

COLLEGE

HIGH SCHOOL
HELPFUL TIPS

• Understand FERPA
FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT

Student records kept by the university are private—this includes grade reports, transcripts, finances, counseling, health, and student conduct records. Therefore, we cannot discuss the contents of records with any third party without permission from the student.

Students can waive their right to privacy and grant limited access to any parent or guardian to view the student’s current class schedule, final grades, and student account balance information.

Complete details and instructions are available at registrar.umd.edu/parents/
HELPFUL TIPS

• Understand FERPA
• Discuss and set expectations
• Avoid the urge to take care of the issue for your student
• Encourage your student to make use of all available resources.
In the normal course of events, there is no problem that can arise at UMD that a student can't solve using the many resources available to them here.

Adapted from Dr. Marshall Duke, Emory University
STOP! LOOK! LISTEN!

STOP: Let your Student Tackle their Own Problem

LOOK: Help them examine the problem and brainstorm possible solutions

LISTEN: Listen with an open mind to their concerns, ideas, successes, and failures
HELPFUL TIPS

- Understand FERPA
- Discuss and set expectations
- Avoid the urge to take care of the issue for your student
- Encourage your student to make use of all available resources.
- You may not have control, but you still have influence.
- Be involved and stay connected.
“YES, MOTHER, I TOLD YOU, I’M DOING FINE ON MY OWN AT COLLEGE.... HEY, COULD YOU LOG ON AND FIND MY SCHEDULE, ORDER MY BOOKS AND CALL ME WHEN IT’S TIME FOR CLASS?”
SUMMER HOMEWORK

• Parent/Family Member Information Form
• AlcoholEdu
• Sexual misconduct prevention program
• Health insurance waiver
REMEMBER…

• College is fun and challenging for students and their family. Enjoy the journey!

• We’re here for you. Contact the Office of Parent and Family Affairs if you or your student need any assistance.