STUDENT SERVICES INCLUDE:

- Primary Care
- Triage
- Women’s Health
- Lab
- Pharmacy
- Mental Health, Substance Abuse
- Sexual Assault Advocacy, Prevention & Outreach Services (C.A.R.E.)
- Allergy/Immunization/Travel Clinic
- Health Education Resources
- X-Ray
- Acupuncture, Massage Therapy
- Smoking Cessation, Meditation
- Physical Therapy

All undergraduate students, registered for 6 or more credits, must have health insurance. The on-line waiver must be completed once every academic year. Visit [www.firststudent.com](http://www.firststudent.com) for more information.
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GENERAL HOURS OF OPERATION

• Mondays thru Thursdays 8 am – 6 pm
• Fridays 8am – 5pm
• Saturdays 9 am – 12 noon
• There are limited services after 5 pm and on Saturdays
• Hours vary during the summer and other academic breaks
• Appointment based; walk-ins will be triaged & scheduled accordingly
• Nurse Call System for after-hours
• Students under the age of 18 require parental permission for treatment (found on the Immunization Form)
FEES & CHARGES

• Fees vary according to service provided; fees typical of community medical practice including co-payments, co-insurances, and deductibles

• Copayment and/or coinsurance is payable at the time of the visit

• Missed Appointment/Cancellation/Late Arrival fee
ACCESS TO STUDENT RECORDS

• Parents do not have access to student health records without the student’s written permission

• Students may request a copy of their medical records by signing a release for that specific visit
IMMUNIZATION FORMS

• Immunization forms MUST be submitted to the Health Center before or during Orientation

• Students will be blocked from future registration if forms are not turned in

• A fee may be assessed for forms turned in after the first day of class
MENINGITIS VACCINE

• Required for students living in campus housing
• Call 301-314-8184 to make an appointment if your student would like the vaccine
OTHER VACCINATIONS & IMMUNIZATIONS

• Flu shot
  ▪ Encourage your student to get one
  ▪ Especially important for those with chronic illnesses
  ▪ The Health Center’s website will post info when the vaccine is available

• Allergy shots
All undergraduate students, registered for 6 or more credits, must have health insurance. The on-line waiver must be completed once every academic year. Visit www.firststudent.com for more information.

INTERNATIONAL TRAVEL CLINIC

- Pre-travel counseling for:
  - University-sponsored Study Abroad Programs
  - Spring Break travel and Alternate Break Programs
  - Vacations
- Immunizations/Vaccinations available on-site
MANDATORY HEALTH INSURANCE

• Information is available on the Health Center’s website: www.health.umd.edu/about/insuranceandfees

• Secure website for completing the on-line waiver: www.firststudent.com (this is the only way to waive)

• If you have questions about insurance, email uhc-insurance@umd.edu or call 301-314-8165

• The premiums and coverage periods can be found at www.firststudent.com
MANDATORY HEALTH INSURANCE

• ALL undergraduate students, taking 6 credits or more, must have health insurance
• Your student will automatically be billed and enrolled in the University-sponsored plan for the insurance plan year (8/1/17–7/31/18) if he/she does not complete the on-line waiver. Credit will not be given after 9/15/17.
• Premium=$1936
• Students must waive by going on-line to complete a waiver card at www.firststudent.com
All undergraduate students, registered for 6 or more credits, must have health insurance. The on-line waiver must be completed once every academic year. Visit www.firststudent.com for more information.

GENERAL INSURANCE INFORMATION

• The Health Center is able to bill many insurance plans for the cost of services
• We are considered out-of-network & can not bill some HMO/POS plans such as Kaiser & Tricare Prime. We can not bill Medicare and out of state Medicaid.
• Check with your insurance provider to see what is covered; do not assume that services provided by UHC will be covered; many plans do NOT cover services outside of their geographical areas
• Services not covered by insurance are the student’s responsibility
GENERAL INSURANCE INFORMATION (CONTINUED)

• If your insurance is UNITED HEALTHCARE MDIPA, UNITED HEALTHCARE OPTIMUM CHOICE, OR BLUE CROSS BLUE SHIELD BLUE CHOICE, YOU HAVE AN HMO

• For UHC Optimum Choice or MDIPA, call member services (the phone number is on your ID card) and make University Health Center the PCP (Primary Care Provider) for your student for visits at the University Health Center to be considered

• For BCBS Blue Choice, call member services and name one of our providers as PCP for your student. If this is done, visits at University Health Center may be considered for coverage
## PARENT’S PLAN

- Applicable co-pays, co-insurance, or deductible according to your plan
- If the Health Center does not participate in your plan, as a courtesy, your insurance will be billed where applicable
- You are fully responsible for services not covered by your insurance plan

## UM SHIP

- No co-pays, co-insurance or deductible when seen at the University Health Center
- Most services at the University Health Center are covered; copies of medical records & add-on lab tests are not included
- Co-pay for meds
- Premium for 8/1/17 – 7/31/18: $1936
PHARMACY INSURANCE

• The Pharmacy accepts many major prescription cards

• Check out the pharmacy’s webpage via [www.health.umd.edu](http://www.health.umd.edu) for more information about available pharmacy services
INSURANCE CARDS

• Stop by the Health Center to leave a copy of your insurance card(s)

• Your student should have his/her own card

• Providing the Health Center with a copy of your card does NOT fulfill the mandatory health insurance waiver requirement

• Completing the on-line waiver does NOT transfer your insurance information to the Health Center’s billing system
All undergraduate students, registered for 6 or more credits, must have health insurance. The on-line waiver must be completed once every academic year. Visit [www.firststudent.com](http://www.firststudent.com) for more information.

**THINGS EVERY STUDENT SHOULD HAVE:**

- Health Insurance Card(s)
- Thermometer
- Band-Aids
- Pain reliever
- Antacid
- Topical antibiotic
- Personal medications
- Hand sanitizer
All undergraduate students, registered for 6 or more credits, must have health insurance. The on-line waiver must be completed once every academic year. Visit [www.firststudent.com](http://www.firststudent.com) for more information.

**FOR MORE INFORMATION:**

- Find us: [www.health.umd.edu](http://www.health.umd.edu)
- Email us: [health@umd.edu](mailto:health@umd.edu)
- Call us: 301-314-8180
- Follow us on Twitter: [@UMDHealthCenter](https://twitter.com/UMDHealthCenter)
- Friend us on Facebook: [www.facebook.com/UMDHealthCenter](http://www.facebook.com/UMDHealthCenter)