We support parents and family members in student success!

Our goal is to offer support to you and provide you with the information you need so you can be a good resource for your student.
OVERVIEW OF SERVICES

PRIMARY POINT OF CONTACT for PARENTS/FAMILIES

Helpline: 301.314.8429
Email: terpfamily@umd.edu
Website: www.terpfamily.umd.edu
Facebook: facebook.com/terpfamily
Twitter: @terpfamily Instagram: @terpfamilyumd

Terp Family eConnection Communication Portal: terpfamily.campusesp.com
Handbook: Terrapin Guide
Family Weekend: October 23-25, 2020

Maryland Parent & Family Association
Parent/Family Advisory Council
FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT

Student records kept by the university are private—this includes grade reports, transcripts, finances, counseling, health, and student conduct records. Therefore, we cannot discuss the contents of records with any third party without permission from the student.

Students can waive their right to privacy and grant limited access to any parent or guardian to view the student’s current class schedule, grades, and student account balance information.

Complete details and instructions are available at registrar.umd.edu.
In the normal course of events, there is no problem that can arise at UMD that a student can’t solve using the many resources available to them here.

Adapted from Dr. Marshall Duke, Emory University
TERP FAMILY FUNDAMENTALS

Intended to help you learn more about campus resources and how you can best support your student(s) while they're at the University of Maryland
“MAGIC” QUESTIONS

1. What do you want?
2. What are you doing to get there?
3. How’s that going for you?
4. What can you do differently?
WINTER HOMEWORK

- Sexual misconduct prevention program
- Health insurance waiver
REMEMBER...

● College is fun and challenging for students and their families. Enjoy the journey!

● We’re here for you. Contact the Office of Parent and Family Affairs if you or your student need any assistance.